



# Tunstall GO™

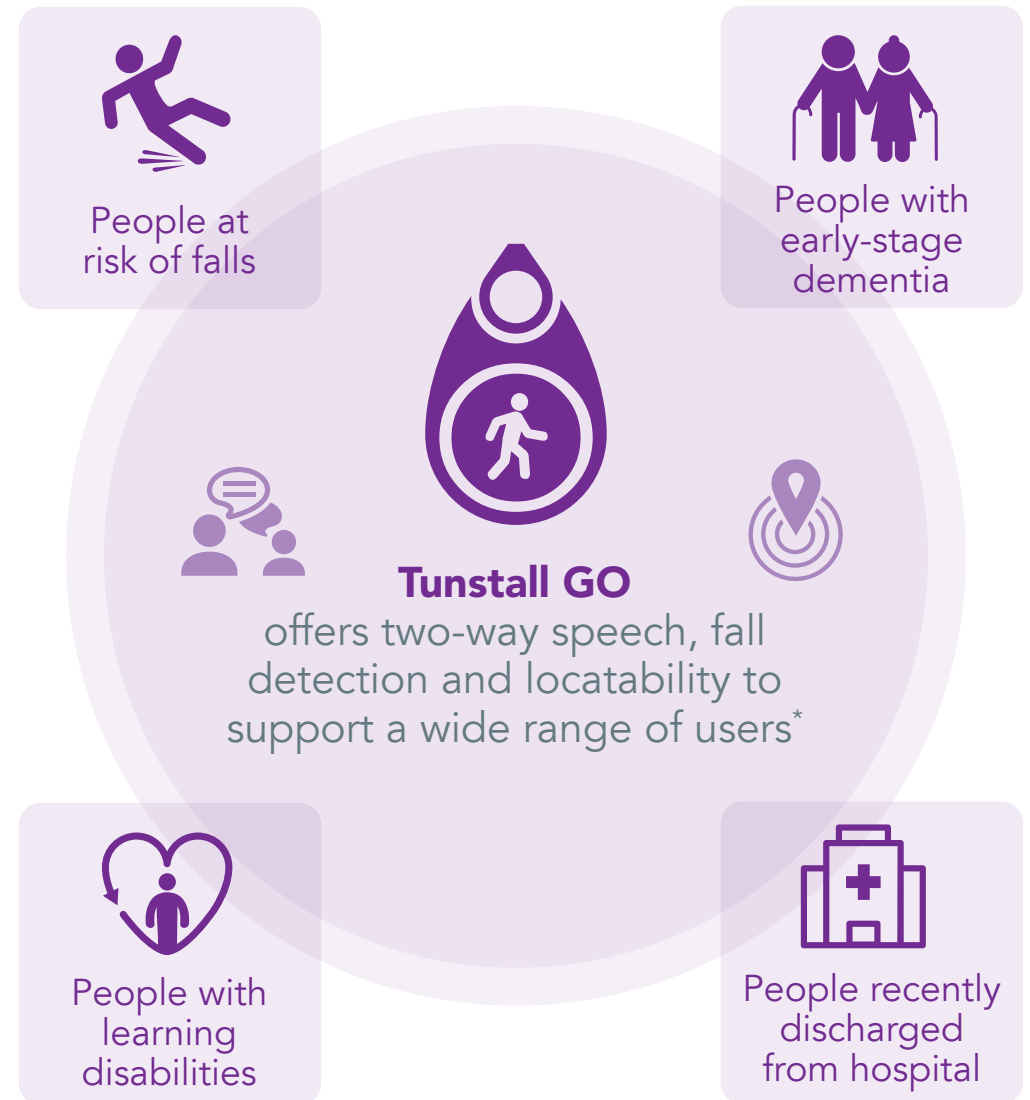
The perfect partner to a telecare package, offering the reassurance of response outside the home

# Tunstall GO: complementing your telecare service to offer the reassurance of response outside the home



The telecare service you provide gives users the confidence of support and response at the touch of a button – when they're at home. Now, with Tunstall GO, you can also offer service users the reassurance of response when they are out and about.

Tunstall GO is the perfect partner to a telecare package. It promotes increased independence and encourages users to enjoy the benefits of social interaction, fresh air and exercise as much they are able.



\* The Tunstall GO pendant is not suitable for anyone fitted with a pacemaker – the key fob option should be used.

# Tunstall GO: sophisticated technology and functionality made easy to use



Tunstall GO is a unique mobile personal help solution that packs sophisticated cellular and GPS technology and functionality into an intuitive push-button pendant.



\* Falls detection only available with pendant option. Although advanced technology is used to detect a fall, there are certain types of falls that are less likely to trigger the automatic fall detection system Falls that may not be detected include slumping, falling into an object that breaks the fall, or falling from an object that is not average standing height. While every effort is made to detect a significant fall from standing, there are circumstances where Tunstall GO will not automatically activate. If the user is able, they can request help by pressing both buttons on Tunstall GO.

\*\* These services rely on cellular network coverage.

† Battery life is dependent on usage – please see Tunstall GO User Guide for more information.

# Tunstall GO: immediate reassurance at your fingertips



Both buttons are pressed and held



The light-ring flashes red with voice message confirmation

An alert can be cancelled easily should it be initiated in error



The monitoring operator calls the device\*



Tunstall GO automatically answers, allowing clear, hands-free, two-way communication



While the operator communicates with the user, Tunstall GO establishes their location...



...allowing assistance or emergency services to be sent if required



When the call ends, the user location continues to be reported

\* If Tunstall GO is used in analogue format, the device will dial directly through to the monitoring centre.

# Enhance your service with the reassurance of response outside the home – contact us to find out more about Tunstall GO



call: **01977 660479**

email:  
**hello@tunstall.com**  
or talk to your local  
account manager



## About Tunstall

Tunstall has been at the forefront of technology innovation for the health, housing and social care markets for over 60 years. Its pioneering software, hardware and services enable new delivery models which can transform services across the care continuum, and empower people to live independently and with an improved quality of life.

Tunstall works with social care providers, healthcare services, housing and retirement living providers and charities in 22 countries, improving the lives of more than five million people, including those living with dementia, learning disabilities, physical disabilities and long-term health conditions.

Tunstall's innovation-led, person-centred Connected Care and Health solutions connect people and integrate services, enabling early intervention to avoid or mitigate adverse events, and improve outcomes. As technology advances, we have the capability to not just react to events, but to predict and even prevent them using data-driven insights. The Tunstall Cognitive Care approach can help to create intelligent, personalised care programmes and effectively allocate resources, making sure those in need have the right levels of support and reassurance.

There are a number of limitations and disclaimers associated with the use of a mobile personal help solution. These are outlined in the Tunstall GO User Guide, so please make sure the installer is familiar with these and that they are explained to the end user and their family/supporters.

Our policy of continual development means that product specification and appearance may change without notice. Tunstall and the manufacturer does not accept responsibility for any errors and or omissions contained within this document. This document should not be relied upon for product details, and reference should be made to current specifications.

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