

# Tunstall Healthcare expands product portfolio as demand for digital technology increases

Mar 29, 2021

Connected care and health solutions provider Tunstall Healthcare has launched a new and innovative product, [Tunstall GO™](#), which provides two-way speech, fall detection and locatability. Developed by Chiptech, it complements telecare packages by providing users with the means to easily access help when away from home.

Worn as a pendant or attached to a keyring, if activated by the user it will connect them to the monitoring centre with two-way communication, enabling the operator to establish the nature of the event. Activation also automatically notifies the monitoring centre of the user's location, meaning appropriate assistance can be sent. Tunstall GO will also automatically raise an alert if a fall has been detected\*.

**Gavin Bashar, managing director at Tunstall Healthcare, said:** "GO is an exceptional device that will make care services more flexible and empower vulnerable people whilst reassuring family members that loved ones are being protected.

"GO is a fantastic addition to Tunstall's portfolio, and will add an extra dimension to the services our customers can offer to the people they support. This is particularly important whilst we continue to experience the effects of the COVID pandemic, and many vulnerable groups may be nervous about leaving home. It is an innovative product that can provide the confidence for people to reconnect with their communities and maintain their physical and mental wellbeing.

"During the pandemic, we've seen increased recognition of the value of technology in providing care and healthcare remotely, and a corresponding acceleration in adoption. This is something we expect to continue in coming months and years, and are working closely with our customers to help them develop their services as technology advances.

"The benefits of technology in health and care are enormous and Tunstall is committed to being at the forefront of new innovations that enter the arena and enable increased flexibility in the way care is delivered."

Using telecare in the home, along with GO outside the home, can support a wide range of individuals including people with learning disabilities, those with early stage dementia, lone workers and people recently discharged from hospital.